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		Approved By:	Daniel Holmes
Document Title: QUALITY POLICY			

Our customers will most likely need our products and services when a loved one, colleague, or they themselves have an emergency, get injured, or are unwell. They have trusted us to provide them with products and services they can rely on at a time when they most need them.

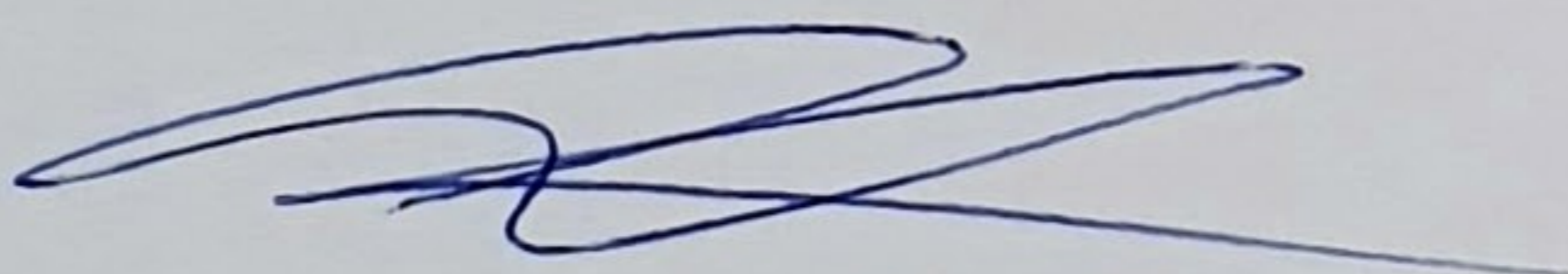
Because of this, our long-term success is underpinned by ensuring our customer's trust in us is justified.

Therefore, our responsibility is to do everything possible to ensure our products and services are of the best standard when they are most needed.

To uphold this commitment to our customers everyone at Primivo is committed to:

- listen to our customers feedback
- implement and maintain our Quality Management System
- look for ways to improve

Signed:



Date: 29/10/19

Chris Clarke, Managing Director